





www.jjrail.co.uk







#### NO TRESPASSING



Passengers are not permitted beyond this point.

Use the subway or footbridge to access other platforms



**Risk of** serious injury or even death.



Staff permitted to access the track must comply with safety instructions



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Case Studi

## 1. Introduction to Jobson James Rail



There is no substitute for knowledge and experience when providing specialist insurance programmes for railway companies. Jobson James Rail provides a high level of rail and insurance expertise, which is why our rail client base is growing year-on-year.



nat We Do







## 1. Why Choose Us?

# KNOWLEDGE

What singles us out as the preferred insurance broker for railway companies, is our comprehensive knowledge of the rail industry, its risks and the cover needed to provide complete protection.



## **BESPOKE SOLUTIONS**

We are highly experienced in analysing railway supplier contracts, to identify areas which leave the client vulnerable to uninsured risks. We then create a **bespoke** insurance programme, which covers our rail clients for all of their needs.

> Permanent Way nstitution

We saved one RRV company over **£211,000** on their EL/PL renewal premium – the result of four months of work to understand, analyse and strategically present the business professionally to niche rail insurers. Most of our rail clients save a significant amount of money with us, and yet we widen the cover.





## COMPETITIVE







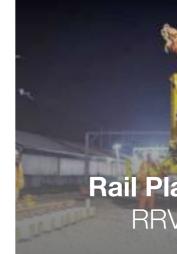
## 2. Who Do We Insure?



Trackside Contractors (Civils/PWAY/Deveg/S&T/HV & LV including Labour Supply)



Leasing Companies (ROSCOs)





**Rolling Stock Maintenance** (Workshops, product suppliers and turnkey modifications installers)



Train Operating Company Licence Holders (TOCs and FTOCs)





#### Rail Plant Companies RRVs/equipment





## 3. What We Do

At Jobson James Rail, we have the expertise to find the right insurer partners for our clients and negotiate preferential terms at lower premiums, whilst often providing wider cover.



We write a bespoke presentation for your approval, upon which our quotations are then based, disclosing all material facts.



We have **extensive** experience of providing competitively priced insurance solutions for a variety of companies within the rail industry.



We have strong relationships with specialist rail insurers.



We highlight good risk management to negotiate better terms.

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We have strong relationships with rail specialist claims investigators and loss adjusters and we have experience working with the **RAIB** and **RSSB**.

Personal service, no call centres and attention to detail. Regular face-to-face meetings so your insurance evolves with you.





## 3. Insurance Protection We Provide

## Asset Protection – **Property Insurance**

- Premises, machinery, fixed and mobile plant including RRVs - for manufacture, maintenance and use trackside
- Rolling stock and other assets
- Materials, tools, plant and customers goods within vehicles, compounds and in the cess

### **Business Continuity** and Revenue Protection

- Revenue and/or gross profit
- Customer/supplier dependence
- Employee infidelity physical assets and treasury functions
- Insurance of your customer debts and performance bonds

## Legal Liabilities – Statutory, Non-Statutory and Contractual

- Motor Fleet
- contracts
- aggregated

• Employee and contractor injury

• Third party property damage up to ORR £155M PL required limits

• Plant hire liability under CPA and HAE

• Professional Indemnity any one claim or

• We can provide cover to match onerous ROSCO terms and conditions

 Product liability for Network Rail approved products



## 4. Our Senior Rail Advisors



#### Keven Parker is a Chartered Risk Manager, NEBOSH qualified and is also a member of the Permanent Way Institution.

Keven joined Jobson James in 2011 after 10 years at Willis, the Global Broker, and set up Jobson James Rail. With a keen interest in all things railway from childhood, allied to a substantial knowledge of railways built up over a 30-year career in risk and insurance, he has grown Jobson James Rail from humble beginnings to a major broker working for over 410+ railway companies of all types across the UK, Middle East and Australia.

> email: keven.parker@jjrail.co.uk call: 07816 283 949



**Client Director** 

#### Clare has 30 years' experience in business insurance for a variety of industries, but it wasn't until 2015 that she began to focus on specialist insurance for the rail industry.

Upon joining the company, Clare's role saw her working mostly with railway contractor and rolling stock clients. Her ability to understand the complex needs of these clients and provide precise insurance solutions, led to her appointment as Director of Jobson James Rail. Clare has developed a specialism in railway infrastructure.

> email: clare.brecknell@jjrail.co.uk call: 07794 019 669

Tim creates bespoke, risk management-led insurance programmes that analyse the exact risks his clients face and how they are managed. His approach to broking has seen him achieve extremely competitive results time and time again for his clients, whilst ensuring that cover is provided to pinpoint accuracy. Tim has developed a specialism in railway plant and design liability.



Tim is NEBOSH gualified and comes to the company with widespread experience in commercial insurance broking, having been promoted to a senior broking role prior to joining Jobson James Rail.

> email: tim.smith@jjrail.co.uk call: 07493 868 305



## 4. Our Senior Rail Advisors



John McNeill **Client Director** 

John has 15 years' experience in the insurance industry and was born in Northern Ireland. He has previously worked for a number of national and international brokers.

Much of his work since he joined has been in relation to our Irish rail clients. John is developing a specialism in rolling stock and design and manufacture contracts as well as infrastructure companies that work in all stages of GRIP. He is a keen golfer when he gets time away from giving advice on railway contractual liabilities.

> email: john.mcneill@jjrail.co.uk call: 07867 459 054

**Richard Allen Client Director** 

Richard is the newest member of the rail team. is DIP Cii and NEBOSH gualified and has 20 years' experience in commercial broking insurance, starting his career with a market leading high street broker, then progressing in the industry from Account Handler to Account Executive looking after and working within high-risk liability industries like demolition and construction, valuable experience in his new role in the specialist rail industry.

Richard takes great pride in building relationships with his clients and commits to understanding their business in great detail, enabling the right insurance solution to be presented, since joining the company Richard is submerging himself in all things rail and working within our team to specialise in rolling stock and infrastructure companies.

> email: richard.allen@jjrail.co.uk call: 07973 963 350

As Sales & Marketing Manager, she supports the Senior Rail Advisors with Business Development, focusing on the continued growth of Jobson James Rail, strengthening existing client relationships, building new connections, and generating brand awareness through networking opportunities and active marketing.

Antoinette's positivity and willingness to rise to a challenge, make her the ideal person to take responsibility for the planning, management, and delivery of the Rail Infrastructure Networking (RIN) events, providing a platform for Rail Infrastructure companies to connect, support each other and succeed.

email: antoinette.stevenson@jjrail.co.uk call: 07849 835 412

**Case Studies** 

2. Who Do We Insure?



#### With a background in marketing, business management and recruitment. Antoinette has a wealth of experience to offer the Jobson James Rail Team.

Outside of work, Antoinette is a keen camper and likes nothing better than taking off on an outdoor adventure with her family and Digger the dog!

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### RAIL PLANT AND CIVILS PRINCIPAL CONTRACTOR – £65M TURNOVER CASE STUDY

This client is one of the UK's leading Plant/RRV providers and a Multidisciplinary Principal Contractor carrying out PWAY, Civils, M&E, S&T and OLE projects directly for Network Rail and as a sub-contractor to other PCLs.

Following a detailed review of their insurance cover, Jobson James Rail identified that premiums were unreasonably high, as were the policy excesses in respect of plant, motor and third party liability claims. We pointed out numerous, rail-relevant gaps in cover which had left the client both uninsured for day-to-day exposures and in breach of a contract had an accident/claim occurred. The client had received very little support from their previous broker in the management of claims (particularly motor) and they did not know of the current position on many of their claims.

Jobson James Rail carried out a detailed fact find to carefully understand the risks that the business faces and the excellent systems that are in place to manage these risks. We suggested further methods of reducing risk that the business has since adopted. We wrote a 33 page risk report describing this in detail and we analysed their contracts to understand their contractual liabilities. We used this information to sell our client to underwriters and successfully negotiated substantial premium savings and an enhanced retrospective premium rebate for the expiring policy year by an additional £95,000 that would not have previously been paid by insurers.

EL/PL rates were reduced by 25%, Fleet rates by 39%, Excess PL rates by 32% plus further reductions resulting in a premium saving of over £211,000 compared to the previous broker's rates. The larger policy excesses were also reduced, gaps in cover closed and Business Interruption extended to insure incidents both on sites and in transit.

Jobson James Rail agreed to work closely with the client moving forward and conduct regular review meetings with all divisions of the business to ensure that the insurance programme evolves as the business grows.

BETTER TECHNICAL ADVICE FROM A SPECIALIST BROKER



#### **33-PAGE RISK REPORT** TO INSURERS SO ALL MATERIAL FACTS DISCLOSED



FULL CLAIM SERVICE REGULAR REVIEW MEETINGS FREE CONTRACTUAL LIABILITY ANALYSIS



WORKS AND PLANT EMPLOYERS & PUBLIC LIABILITY PI, FLEET, PROPERTY & BUSINESS INTERRUPTION









## NATIONAL CONCRETE & CIVILS CONTRACTOR - £50M TURNOVER CASE STUDY

This client is a £50m turnover concrete and civils contracting business with 25 per cent of its operations concentrated in rail.

Before working with Jobson James Rail, the business was tied into a three-year deal with an insurer which increased the company's premium by 30 per cent because of the perceived high risk of rail work.

Jobson James Rail conducted a site audit and interviewed the contractor's senior management team to put together an in-depth 25-page summary of the business, highlighting its safety and training investment and systems. The end result of taking the time to fully understand the business's operations and its exact risks was a premium saving on employee liability and public liability of £178,000 per annum, which represented a 42 per cent saving.

Jobson James Rail also analysed every RIDDOR in the last five years and described carefully to insurers how health and safety systems had been improved to mitigate repeat incidents.



£178,000 SAVING ON **INSURANCE PREMIUM** 



## **25-PAGE RISK REPORT** TO INSURERS SO ALL MATERIAL FACTS DISCLOSED



EMPLOYERS LIABILITY PUBLIC LIABILITY



**BETTER TECHNICAL ADVICE** FROM A SPECIALIST BROKER







#### **WORKS & PLANT DIRECTOR'S LIABILITY MOTOR FLEET**



### RAIL SIGNALLING CONTRACTOR - £14M TURNOVER CASE STUDY

This client is a specialist rail civils contractor working on signalling upgrade projects with 90% of their business in the rail industry. Its Liability and Works insurances had key exclusions which were very onerous for the business.

Jobson James Rail did a cover gap analysis of their insurance, carried out a site survey of one of their rail signalling sites and spoke with their site management. In addition, we interviewed the head office management team to understand how risk was managed in the business and the quality of their accreditations and training.

We then went to market to secure insurers' quotations with a 30-page detailed risk presentation that the client has signed off as presenting them professionally to market.

Jobson James Rail secured a £44,000 premium reduction across their insurances which equated to 52% of the expiring premium of last year's rates used on this year's estimates. Our contract of service includes contract checking and we have advised them on approximately 20 contracts, specifically on the contractual liability clauses and the onerous terms therein being passed down from Tier 1 contractors and the state railway institutions so they know what liability they have accepted which is backed by insurance and which is not.



#### **WORKS & PLANT** EMPLOYERS LIABILITY PUBLIC LIABILITY **DIRECTOR'S LIABILITY MOTOR FLEET**

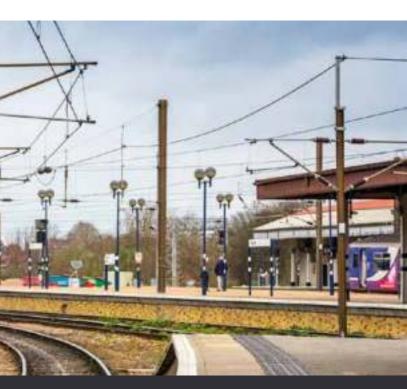


# **30-PAGE RISK** REPORT TO INSURERS



**BETTER TECHNICAL ADVICE** FROM A SPECIALIST BROKER













### RAIL LABOUR SUPPLY & PACKAGES CONTRACTOR - £11M TURNOVER CASE STUDY

This is a specialist rail contractor with six different revenue streams: labour supply, railway training school, safety package contractor providing products and staff to operate rail safety systems, rail civils packages contracting and general rail consultancy.

We found that the client's Liability and Works insurances did not match its business activities and the company was exposed for key areas of activity. Jobson James Rail analysed the cover they had, carried out a critique of their terms and conditions recommending alterations to reduce/mitigate their liability to protect their insurance claims experience and interviewed their head office management team to understand how risk was managed in the business and their investment in accreditations and training.

We compiled a 20-page risk analysis that our client was happy with and secured competing quotations from specialist rail insurers. We secured a £40,000 premium reduction across of their insurances which equated to 37% of the expiring premium of last year's rates used on this year's estimates.

We meet the client quarterly and we are helping them by ensuring that the insurance keeps pace with their fast-growing and evolving business.



£40,000 SAVING ON **INSURANCE PREMIUM** 



**20-PAGE RISK REPORT TO INSURERS** 



EMPLOYERS LIABILITY PUBLIC LIABILITY

**BETTER TECHNICAL ADVICE** FROM A SPECIALIST BROKER

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### **SPECIALIST RAIL 'CONTRACT LIFT' SERVICE PROVIDER £10M TURNOVER** CASE STUDY

This is a specialist and rapidly growing rail contract lifting business, working predominantly with Network Rail and their Principle Contractor Licence holders. After only one meeting, the client decided to appoint Jobson James Rail as their broker on all classes of insurance with immediate effect, due to our specialist rail knowledge, the quality of our people and the quality of advice provided in the meeting.

We then analysed all insurance contracts for suitability of cover and pricing and it guickly became apparent that the previous broker had placed the insurance contracts the year before at prices we felt were uncompetitive.

We wrote a bespoke 17-page broking presentation about the business that explained the risks that the business faced and how they were managed to a high standard, which we issued to the client for sign-off and then to insurers upon which to base their quotations. The presentation helped us convince underwriters that they could go far lower with their rating than previously possible.

As a result of our unique, risk management-focused approach, we reduced the Employers' Liability premium by 35%, the Public Liability premium by 32%, the Motor Fleet by 25% and the Owned/Hired in Plant by approximately 40%, despite increasing cover for goods on hook and widening the cover for machinery movement.

We also realigned the insurance policies so that all policy renewal dates coincided on the same day each year, simplifying the administration of the programme for the client.



£50,000 SAVING ON **INSURANCE PREMIUM** 





**BETTER TECHNICAL ADVICE** FROM A SPECIALIST BROKER



**17-PAGE RISK REPORT** TO INSURERS SO ALL MATERIAL FACTS DISCLOSED

HAPPY TO RECOMMEND



# **30 - 50% PREMIUM SAVINGS ON EACH CONTRACT**



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## 6. Rail Infrastructure Networking

#### Bringing railway infrastructure companies together, and putting your business on the right track to success.

Jobson James Rail created Rail Infrastructure Networking (RIN), a unique series of three nationwide events in London, Derby & York, bringing rail company directors and business development managers together, to meet and discuss potential opportunities.

- Free to attend
- Footfall 500+, 250+ railway companies represented
- 100+ exhibitors
- Jobson James Rail is at the heart of the Rail Industry
- Jobson James Rail is also lead sponsor for a separate event called Rolling Stock Networking (RSN) which was introduced in 2019















www.rsnevents.co.uk

5. Case Studies















### **Overview of Jobson James Rail**

- We insure and are members of the Railway Industry Association (RIA)
- Active Member of RBD Community and we insure and are Members of the Permanent Way Institution (PWI) and Rail Forum
- We exhibit at Rail Live, the UK's largest rail contractor event held at Long Marston rail terminal, Warwickshire
- Part of the Aston Lark group a Howden company, which has around 2,000 staff and over 70 offices around the UK and Ireland. They've also been awarded Chartered Insurance Broker status by the Chartered Insurance Institute.
- We share our broking presentation with you to prove we understand your business and remove any risk of misrepresentation or non-disclosure of a material fact by you to your insurers
- We aim to be close to your operational management because we want to help you operate a safe business to keep premiums low and stable
- We can carry out a review of your contracts to advise you if you are accepting any onerous liability which is not backed by your insurance cover.
- Organiser of www.rinevents.co.uk, founded to help our rail clients make new connections and grow their businesses

## We know the rail industry and we would love to come and speak to you...

#### **Contact Us**



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www.jjrail.co.uk



## www.jjrail.co.uk

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